

Incident with Southern Phoenix in Suva – Notice #2

08th May 2017

Dear Valued Customers,

Following our notice #1 of the 06th May 2017, we have the following update on the situation.

Vessel owners have advised us that they have appointed Ardent Salvage to attend to the salvaging of containers on board. At this point in time we are not aware of the exact cause of the incident. We understand that this will not be known until such time as any salvage is completed. Further, as this incident occurred in Fijian waters the Fijian authorities will no doubt have an official enquiry to establish the exact cause of the loss.

We suggested in our previous notice, that you should notify your cargo insurers of the incident. This is now urgent as once salvage is underway, the salvors will be requesting a salvors bond from cargo interests. For those who are insured, this is normally provided by your insurance company so it is important is that they be made aware without delay.

Freight that is as yet unpaid will still need to be paid in order for you to make a claim. Pursuant to clause 12(i) of our Bill of Lading and waybill "Freight on the goods shall be deemed earned when the goods are received for shipment, & shall be paid vessel and/or goods lost or not lost."

We are in the process of preparing further documentation to enable you to lodge a claim with us if you are uninsured. If you are insured, then this will be handled directly by your insurance company with us.

We have established a dedicated email address SPH135claims@pdl123.co.nz . Any correspondence relating to this incident, whether directly from our customers or insurance companies, must be directed to this email address. We have established a dedicated team within PDL to look after this incident so as to best serve our customer's needs & that team will be monitoring this email. It is therefore essential that this email be used for correspondence, to ensure the enquiry is promptly handled.

Thank you for your continued support.

Yours sincerely,

Pacific Direct Line

PACIFIC DIRECT LINE LTD IS AGENT FOR PDL INTERNATIONAL PTE LTD, SINGAPORE

P O Box 137085, Parnell, Auckland 1151
Level One, 29 Heather Street, Parnell, Auckland New Zealand
Ph: 64 9 308 3939, email: info@pdl123.co.nz

www.PDL123.com