

Incident with Southern Phoenix in Suva – Notice #4

24th May 2017

Dear Valued Customers,

Following our notice #3 of the 12th May 2017, we have the below update on the situation.

As part of the initial salvage efforts, which are focused on the removal of any hazards from the stricken vessel, a total of 157,015 litres of the fuel oil on board has been pumped from ships tanks so far & this oil has been stored in 20' ISO tanktainers on shore in a safe location.

A total of 52 containers have been lifted from the water and delivered to a secure holding area in Suva. The list of salvaged containers is attached to this notice. The process of cargo inspection has begun & if you are a cargo owner with cargo in one of these containers and you have not already made arrangements to inspect your cargo, we encourage you or your appointed surveyor to do so without further delay. The person handling this on our behalf is Ms Nanise Lesi who can be contacted on email NaniseL@wgfiji.com.fj and by phone on (+ 679) 3 312 633.

A number of you have lodged pro forma advice of your intention to claim, and we are acknowledging receipt of that notification as it is received; however certain of the ones received are missing a number of supporting documents. Please therefore ensure that when you return the claim notification form, that you attach all of the documents that are listed as being required on that form in order to support your claim.

A reminder to you that we have established a dedicated email address SPH135claims@pdl123.co.nz . Any correspondence relating to this incident, whether directly from our customers or insurance companies, must be directed to this email address. We have established a dedicated team within PDL to look after this incident so as to best serve our customer's needs & that team will be monitoring this email. It is therefore essential that this email be used for correspondence, to ensure the enquiry is promptly handled.

Thank you for your continued support.

Yours sincerely,
Pacific Direct Line

PACIFIC DIRECT LINE LTD IS AGENT FOR PDL INTERNATIONAL PTE LTD, SINGAPORE

P O Box 137085, Parnell, Auckland 1151
Level One, 29 Heather Street, Parnell, Auckland New Zealand
Ph: 64 9 308 3939, email: info@pdl123.co.nz

www.PDL123.com