

Operating system migration to Cargowise

16th October 2020

Dear Valued Customers,

To modernise and strengthen our operating procedures and ultimately provide our customers with more valuable transport services as part of the supply chain, we would like to inform you that we have embarked on a project to migrate our operating platform to Cargowise.

Cargowise is a leading software in the industry and will be familiar to many of our customers already. We look forward to working closely with you as we make improvements to the level of service we will be able to provide once migration is complete.

As with any operating system changes, there is a period of trial and testing as we roll out the new processes trade by trade. We will do our best to keep the impact to the timely production of documents & accuracy of them to a minimum and we ask that you do reach out to your local representative if you experience any issues.

Thank you for your continued support & understanding.

Yours sincerely,

Pacific Direct Line

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