

Business Continuity at Pacific Direct Line

25th March 2020

Dear Valued Customers & Partners

As we prepare for level 4 Covid-19 alert in New Zealand and manage the operational challenges with our offices in Australia, the Pacific Islands and beyond, we wanted to convey to you that business goes on at Pacific Direct Line.

As an essential service provider, our duty is to ensure that the vessels we operate continue to call between the 24 ports that we service and that suppliers and buyers have the ability to trade.

Our Auckland office will be operating with rotating minimal crew in the office with the vast majority of staff operating remotely. As such we would like to communicate the key email contacts with our organisation:

Accounts accounts@pdl123.co.nz

Sales salespdl@pdl123.co.nz

Customers Service pdlcustomerservices@pdl123.co.nz

Equipment containers@pdl123.co.nz

Operations operations@pdl123.co.nz

Our office phones have been re-routed to our mobile phones.

All other and individual contact details and our shipping schedules & notices are available on our website www.pdl123.co.nz

We wish you all well for the coming weeks and look forward to resuming normal operating conditions as soon as is possible. Thank you for your continued support

Yours sincerely,

Pacific Direct Line

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